

## EARTHWERKS® Privacy and Cookie Policy

### Our Privacy Policy

**Thank you for visiting our website and welcome by EarthWerks®!**

When you visit our website, you may be asked to provide information that would be classed as personal. Information such as your name, email address, postal address, telephone number etc. You can be sure that we value very highly the safety, security and privacy of this information and that it is collected only as necessary, and to be able to provide information that may be of interest to your search requests, and / or information on our extensive products and services.

We may also from time to time request information from you for our market research purposes. You can be sure that any information collected in this regard is collected only to improve our service and offer to you, our customer. This information will not be shared with any other third party without your prior and express permission, with exceptions from our partners involved in the execution of your order. Such as B. a logistics company that is responsible for the delivery or other. If necessary, the scope of the data provided is limited to the necessary minimum.

We **will** use your e-mail address to e-mail our trading customers with confirmation of order details and / or invoices and statement requests.

We **may** use your e-mail address to email you marketing notices, and with details of our excellent promotional offers or events.

We **will** endeavour **not** to use your e-mail address for marketing notices if you have requested **not** to receive marketing notices of special promotions or events, and you can respond to this by simply unsubscribing to marketing as detailed below.

If you have submitted personal information to Earthwerks® electronically and would like to have this removed or modified for marketing notices please contact us at:

<mailto:unsubscribe-marketing@earthwerks.co.uk> - write 'unsubscribe' on the subject line and include your name in the body of the message.

Alternatively, you can write us an email at following address and indicate that you want to change your contact or cancel it: [saleseurope@earthwerks.com](mailto:saleseurope@earthwerks.com)

We will use all reasonable efforts to comply with your request as soon as possible.

### Our Cookie Policy

EarthWerks® website ([www.earthwerks.co.uk](http://www.earthwerks.co.uk)) will place a cookie on your device. Cookies are small data files that go on your computer, mobile or other device, and sit there to make your browsing experience complete and fulfilling. Cookie placement is a standard practice for all websites.



### **Cookies can be useful!**

Cookies allow websites to recognise your device/s and they collect information about your browsing and customer behaviour across the website. Cookies are actually an essential tool in helping us deliver the high-quality website, information database and online sample request facility you want and deserve, as they remember choices such as country, contact name, address details etc.

By using and browsing EarthWerks® website, you will be consenting to cookies being used in accordance with our policy.

If you decide to not consent, then you must disable your cookies (see below) or unfortunately refrain from using our website.

You can control the use of cookies on all your devices by clicking on the settings tab in your web browser (e.g. Safari, Chrome, Internet Explorer, Firefox). For more detailed information about cookies and how to manage their use via your chosen browser please go to [www.aboutcookies.org](http://www.aboutcookies.org).